

nst the **experience** shows

Business Studies **Experiences**

2012/13



There's no substitute for being there. That's why, since 1967, we've been helping to create tours which educate, inspire and enable children to develop a sense of independence.

If you want to deliver the most effective learning outside the classroom experience for your group, choose NST. For 45 years, our expertly planned tours have supported teachers in getting the very most out of their time away.



What You Can Expect in 2012/13

Make Your Money Go Further

You'll find a range of budget-friendly itinerary package suggestions in this brochure. Each one has been tried, tested and given the thumbs-up by NST groups. But if our suggestions aren't quite what you're looking for, we can build your itinerary from scratch.

Six Destinations to Choose From

Each of our destinations have been chosen with your curriculum in mind. Whatever your learning objectives, we'll have a destination to suit your needs and your budget.

Engaging & Relevant Visit Experiences

We work hard to bring you a choice of business-related visits so you can mix and match to create your ideal itinerary. Each visit provides a solid insight into everyday business practice in a wide variety of settings. From banks and stock markets, to department stores and football clubs, there are plenty of choices that will spark you students' interest.

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Teacher feedback

“The tour had a really positive impact. I noticed that it added a level of maturity to students’ outlooks and behaviour. The whole experience enabled them to develop knowledge of the world and broaden their minds.”

Rhea Kane, Kingsmead School



nstgroup.co.uk

There's now more information than ever before on our website!

Tailor-Made for You

Because we've worked with school groups for 45 years, we understand what goes into planning an educational tour. That's why we can create an expertly planned, tailor-made itinerary which fits your needs precisely.

Expertly Planned Every Time

With NST, you'll get your own dedicated Educational Tour Co-ordinator. They'll use their unrivalled destination knowledge and experience to create an itinerary for you that:

- ✓ meets your learning objectives
- ✓ offers the right balance of activities every day with realistic timings
- ✓ contains everything you need, from pre-arranged visits, to tickets, passes & meals

To get started with your tour planning, simply take a look at the suggested itineraries in this brochure for inspiration - but we'll build yours from scratch to meet your exact needs. What's more, you'll receive your final itinerary a full four weeks before you travel too.

Flexible Transport Options

Executive Coaches

Available from any location in the UK and fitted with seatbelts, toilet facilities, air conditioning, DVD and reclining seats.

Channel Crossings

We can arrange a number of ferry and Eurotunnel crossings. Plus, you can now pre-purchase food vouchers from NST for use in various onboard outlets on a number of ferry crossings - so you won't need to carry cash for food en-route.

Rail

A convenient travel option for small groups, ideal for connections to Eurostar, major airports and travel to many city destinations.

Eurostar

From the heart of London straight to Paris in 2 hours 15 minutes and Brussels in under 2 hours, plus other Continental destinations too. Eurostar is ideal for small groups.

Flights

We can arrange for your group to fly from a range of UK airports and we'll work with you to plan your route at the best value possible. We can also secure your seats on any airline with an initial deposit of only £60pp to Europe or £80pp to long haul destinations. An NST representative will also meet you at your UK departure airport and help you at check-in.

Plus, if you book a coach transfer to take you home, upon landing at your UK airport you'll be met by an NST representative who'll escort you through immigration, baggage claim and customs, then take you to your waiting coach.





Staying There


At NST, we offer the widest choice of group friendly accommodation to suit different ages, budgets and preferences – selected for its value and experience in looking after the needs of school groups. You can now download full accommodation descriptions on our website too.

School-Friendly Accommodation

We understand that every group has different needs, so whether you have a specific location, budget or other preference in mind, it's likely that we've got an accommodation option to suit you.

Popular options include:

MEININGER Hotel London Hyde Park

 Each and every MEININGER property combines the service and comfort of a hotel with the carefree and open-minded style of a hostel. So if you're wanting accommodation in a central location with high quality facilities at affordable prices, then look no further.

Equity Point, New York

NST is pleased to be the first school travel company to be working with Equity Point in New York. This hostel is ideally located at Times Square and is currently undergoing renovations to create bespoke school group accommodation with a range of flexible rooming options, individual student beds and en-suite facilities at a great value price.

NEW! Downloadable Accommodation Descriptions

 nstgroup.co.uk

On our website you'll find details of our most popular accommodation options in each of our school tour destinations.

You can now download full accommodation descriptions by visiting nstgroup.co.uk and selecting your subject and destination.

We've only featured a small sample of our entire range. So, for expert advice that's tailored to your exact needs, speak to one of our Educational Travel Advisors today.





Safe in Our Hands

We've been totally committed to providing the highest possible standards for safety and financial security since 1967. Our approach to safety management will offer the reassurance we know is of utmost importance to both you and to parents.

Quality Assured



NST is an Assured Member of the School Travel Forum (STF), an awarding body for the prestigious Learning Outside the Classroom Quality Badge and the benchmark provider for good school tours. Our systems and procedures are fully audited annually by independent experts. For your protection, our Safety Management System covers:



✓ 24 hour emergency cover

✓ Audited accommodation & transport

✓ Excursions & visit assessment

✓ Group Leader preview

This means that you can book your trip with confidence, meet your due diligence and reduce the amount of external provider paperwork necessary. We can also assist you with your own risk assessments by providing inspection visits and a practical guidance booklet to save you valuable time.



The Outdoor Education Advisors Panel (OEAP) endorses the Quality Badge and requests local authorities to recommend the use of badged providers.

Preview Visits

To be sure you're getting exactly the right tour before you travel, you'll qualify for a two night complimentary stay* for two people in your chosen destination. You'll be able to try out your chosen accommodation and confidently complete your own risk assessments.

Financial Protection



You'll have financial protection from the moment you book to your safe return with NST because we are fully bonded through ABTA and ATOL. This is the best way for you to protect parents' money and give yourself peace of mind. And don't forget - if you book direct with the airline, you may not be covered.

Teacher feedback

"As a teacher responsible for the safety of 41 pupils, it was great knowing I had people at NST that I could 100% rely on. This was the first time that we had arranged an overseas trip and I felt at ease asking what might seem like trivial questions - but by the quality of the support offered, we felt organised and confident with what we were doing."

Graham Parry, Hamilton Grammar School



www.nstgroup.co.uk

There's now more information than ever before on our website!

*Terms & conditions apply. See page 31 for details.





Value All the Way

We know that in today's economic climate it can be difficult to get the numbers you need to run a school trip. With this in mind, we've made some changes and now any size of group can take advantage of our Early Booking Discount and our Loyalty Reward. So you'll be able to take advantage of additional savings from your first consecutive year of travel – and that applies to stays as short as one night too.

Early Booking Discount & Loyalty Reward

Any size of group can now take advantage of our Early Booking Discount and Loyalty Reward. Plus, our Loyalty Reward is now available for stays as short as one night too.

Long Haul Destinations

Early Booking Discount

Save £20_{pp}

when you book by
31st May 2012

+

Loyalty Reward

Save £5_{pp}

from your first
consecutive year of
travel onwards

=

Save up to
£25_{pp}

European Destinations

Early Booking Discount

Save £10_{pp}

when you book by
31st May 2012

+

Loyalty Reward

Save £5_{pp}

from your first
consecutive year of
travel onwards

=

Save up to
£15_{pp}

UK Destinations

Loyalty Reward **Save £5_{pp}** from your first consecutive year of travel onwards

Free Places

We offer a generous free place ratio of 1 in 10 for air travel and 1 in 8 for coach travel to Europe and UK.

Large Group Discount

£4_{pp} discount for groups of 42 paying passengers (per coach) taking a coach-based tour outside the UK or 40 paying passengers travelling by air.

Design Tour Clothing for Your Group!

If you'd like to create a clothing design for students to wear on their tour, now you can with NST! Personalised, professionally-made sweatshirts, polo shirts and t-shirts are a great way to build excitement and will be a special memento of your tour experience. Plus, branded clothing makes it easier to identify group members whilst you're out and about too. Speak to your Educational Tour Co-ordinator for more details.



Terms & conditions apply. See page 31 for details.







New York

5 days from £699_{PP}

This leading global city plays host to a number of influential organisations, from the major financial institutions on Wall Street to the United Nations headquarters. You'll get to take an even bigger bite of the Big Apple with NST. We'll book educational visits that enhance your students' learning, group friendly accommodation, your leisure activities and even your meals – all at our great school group prices.

Key Educational Visits

Guided Financial District Walking Tour

Take stock of the financial heart of New York. Stroll down Wall Street, see the New York Stock Exchange, Federal Reserve Bank, and more. Plus, prove that you've been by posing for pictures in front of the area's iconic big bronze bull! Your informative guide will give insights into each building and will be happy to accommodate any specific sights or stops you may want to make.

Museum of American Finance

Explore the American financial markets, the history of money, and track the current credit crisis at this independent public museum that's now based in the former headquarters of the Bank of New York.

UN Building Tour

On this guided tour around the UN Building, your students will learn about the organisation, its structure and history. Your group will leave enlightened about the broad range of fundamental issues dealt with here, from sustainable development, democracy and human rights, to governance, economic and social development, and more.

Macy's Behind the Scenes Tour

Macy's is one of the world's largest department stores and one of the last turn-of-the-century department stores in existence. Take a tour around the shop floor and focus on merchandising, product advertising and the company's history.

Madison Square Garden All-Access Tour

Go behind the scenes of the world's most famous arena. Tours operate between 11am to 3pm daily. This tour is expected to reopen in early 2013. Please call us for details.

NASDAQ at Times Square Guided Tour

Students can tour the NASDAQ MarketSite, built in 1999, which rapidly became known as the face and information centre of The NASDAQ Stock Market, the world's largest electronic stock market. NASDAQ transmits more than one hundred live market updates daily throughout North America, South America, Europe and Asia. Highlights include the famous MarketSite Tower and Video Wall.

Sony Wonder Technology Lab

Explore exciting new exhibits in a state-of-the-art facility that brings technology and creativity together to make learning experiential, entertaining and fun. Self-guided visits are offered year-round and guided school visits are offered from October to June for under 16s.

Madame Tussauds Business Workshops

For over 200 years Madame Tussauds' legacy continues to entertain and educate millions of people with its signature wax figures. Let your students get an inside view on their Marketing & Public Relations or Customer Services strategies.

 Exclusive to NST

Federal Reserve Bank Tour & Finance Workshop Package

Federal Reserve Bank Guided Tour  16 years & over

Enjoy a guided tour of this historic building. Visit the Gold Vault resting 50 feet below sea level, containing billions of dollars worth of gold. Visit the FedWorks Exhibition and learn about the central banking functions of the Federal Reserve System through educational multimedia, as well as the Fed's role in the economy. An hour long lecture can also be reserved for your group.

Meet the Finance Professional Workshop

This 60-minute tailor-made clinic features an established professional from the industry of your choice. Enjoy their personal insight and gain tips on career advancement. The guest professional can critique students' CVs and portfolios too.

 Exclusive to NST

Wall Street Tour & Business Workshop Package

Internal Wall Street Tour

Take an in-depth look at the history of Wall Street and the buildings surrounding the iconic financial district with your own Wall Street expert. Your students will be able to enter buildings including the Merchants Exchange Building, the atrium of the Deutsche Bank, the Federal Hall National Memorial and Trinity Church (subject to services and events).

Business Pro Workshop

An expert from a business field of your choice will speak to your students on your chosen topic for one hour, and will allow time for questions.



Share the Experience

Travel with another subject group & save £££s.

Visit nstgroup.co.uk for more information on the following subject tours in New York • Art & Design • English, Drama & Performing Arts • History • Religious Studies • Media & Film Studies • Music • Psychology & Sociology

Leisure Visits

Empire State Building

Venture over a quarter of a mile skyward and take in the scale of the immense urban landscape which opens up before you. This is a great opportunity to appreciate the city away from the hustle and bustle of the streets below and is a particularly popular first evening visit.

We recommend that groups venture to the Top of the Rock™ in the daytime, and complement this with an evening visit to the top of the Empire State Building.

Circle Line Cruise

Take in a spectacular view of Manhattan from the water, and pick out the many famous landmarks which dominate its skyline.

Statue of Liberty & Ellis Island

Covering the history of this famous statue, this insightful visit will inspire students as they learn the important role this island played in immigration.

Walking Tour of Midtown Manhattan

Experienced in taking school groups, our local guides will bring the history and culture of New York to life. Students will be amazed as they walk down world-famous streets such as Fifth Avenue, 42nd Street and Broadway and through Central Park and Times Square.

Walking Tour of Downtown Manhattan

Our expert guides can lead students through the neighbourhoods of Chinatown, Little Italy, SoHo and along Wall Street and Battery Park to give your group an insight into Manhattan life and the history of the city.

The Beast! Speedboat May - September only

It's a thrill-a-minute aboard New York's fastest boat ride. Imagine flying across the waters of New York harbour at 45mph. An exhilarating alternative to our popular Circle Line Cruise, at no extra cost.

Top of the Rock™

Experience the best and most complete day-time view of New York City! With its relatively short waiting times, the Rockefeller Building offers an informative guide and a unique view of the Empire State Building, Chrysler Building, Times Square, the Statue of Liberty and Central Park.



Tenement Museum

Highlighting the experiences of poor 19th century and early 20th century immigrants from many different cultures, the museum tells the stories of one tenement apartment building that was home to nearly 7,000 working class immigrants.

IMAX Cinema

Take some time out to watch a popular recent release or 3D film on one of several huge cinema screens.





More Leisure Visits

NBC Studio Tour

Enter the world of American television on this historic tour through the halls and working studios of NBC's New York operations! Visit some famous studios, including Saturday Night Live, plus take a detailed look at a control room, then see the make-up room and prosthetics department.

Radio City

During the years of the depression this prime spot in Midtown was turned into Radio City Music Hall. The largest indoor theatre in the world – learn about its history, listen to the 'mighty Wurlitzer' and enjoy 'a masterpiece of American Modernist design'.

Art Museums

Our free gallery booking service makes it easy for you to jump the queue at many of New York's fascinating art galleries and museums. Call us for a full range of galleries.

Broadway Shows

You'll find all the excitement your group can handle on Broadway! We have strong relationships with theatre agencies in New York, which enables us to access tickets for all the top shows at great group prices for your students.

Free Time

As well as the visits listed, we are able to provide fantastic group prices on many other New York attractions. Alternatively, why not schedule in some free time for your group to shop 'til they drop at Macy's and Bloomingdale's, or Century 21! Call today with your preferences.

Evening Activities

We can arrange plenty of activities to keep your group entertained every evening, such as a visit to an ice rink, IMAX cinema, a trip to the top of the Empire State Building, fun restaurants, ten-pin bowling, and much more! Call us for details.

The National September 11 Memorial & Exhibition

This place of remembrance, located in the financial district, honours those killed in the terrorist attacks of September 11, 2001 and February 26, 1993. To visit is free but must be pre-booked well in advance.

We'll build your itinerary from scratch!
Simply choose your dates, then select your preferred visits and accommodation.

Take a look at this popular option...



New York package prices from...

Price (per person) includes: accommodation, return flights & airport transfers in resort, extensive group travel insurance & 1 in 10 free place ratio*

Accommodation	Board Basis	Days/Nights	LOW SEASON	MID SEASON	HIGH SEASON
			01 Nov 12 - 10 Mar 13 17 Apr 13 - 31 May 13	01 Sept 12 - 31 Oct 12 11 Mar 13 - 16 Apr 13 01 Jun 13 - 30 Jun 13 22 Aug 13 - 30 Sept 13	01 Jul 13 - 21 Aug 13
West Side YMCA	RO	5/3	£699	£759	£955
		6/4	£725	£795	£999
Equity Point	RO	5/3	£795	£833	£1,009
		6/4	£835	£895	£1,069

Add our suggested itinerary package from only **£57*^{pp}** - or choose your own!

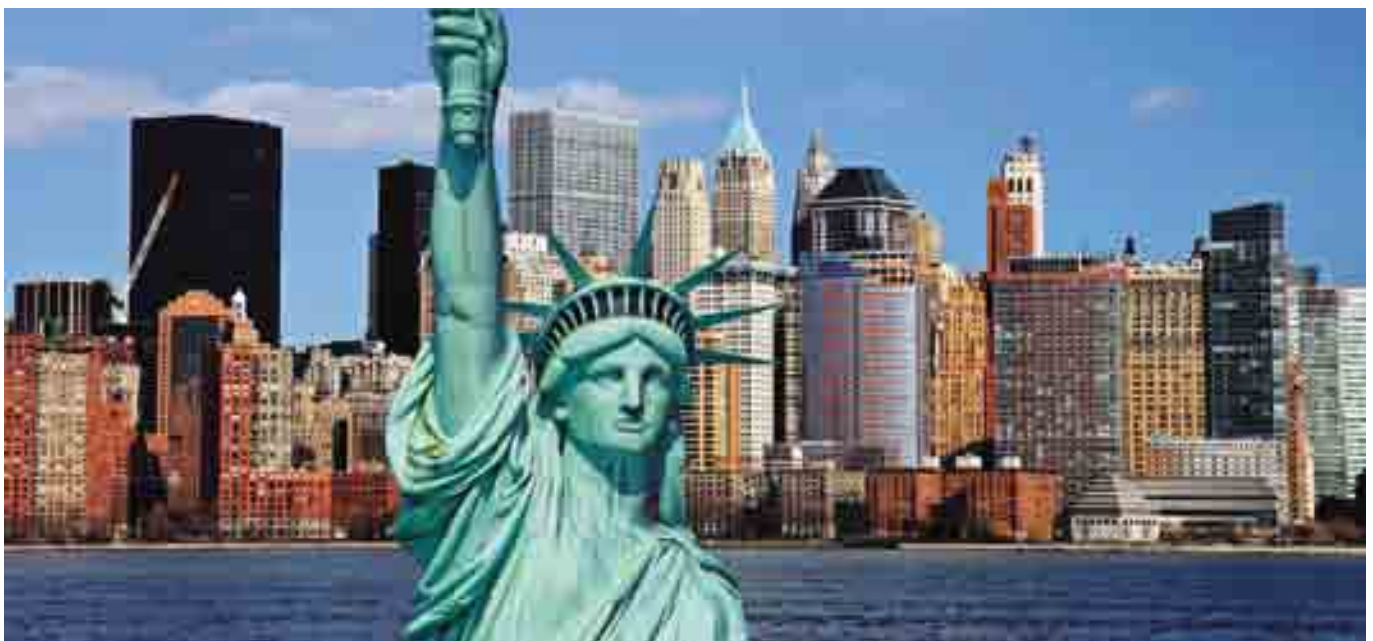
	MORNING	AFTERNOON	EVENING
Day 1	Daytime flight & transfer to accommodation		Visit to the Empire State Building
Day 2	Guided walking tour of Downtown Manhattan including Financial District, Wall St & Ground Zero	Museum of American Finance	Free time
Day 3	Guided walking tour of Midtown Manhattan including Central Park, Fifth Avenue, Times Square & Broadway	Finance Reserve Bank Guided Tour & Meet the Finance Professional Workshop	Free time
Day 4	Opportunity for shopping on 5th Avenue including Macy's & Bloomingdale's	Transfer to airport for overnight return flight to UK	
Day 5	Arrive in UK		

*Prices shown based on 25 paying passengers from a London airport & are subject to availability. Flight supplements may apply. Other departure airports are available. These guideline prices are based on the lowest prices available for each period. See page 31 for terms & conditions.

Flexible Flight Options

We offer flights from a variety of departure airports. For more information, see page 4.

Plus, when you book a coach transfer to take you home, upon landing at your UK airport you'll be met by an NST representative who'll escort you through immigration, baggage claim and customs, then take you to your waiting coach.





Accommodation

Popular Options in New York

On our website you'll find details of our most popular accommodation options in New York, including:

- Equity Point - **New to NST! Great value school group hostel at Times Square. Individual beds for students & en-suite rooms.**
- West Side YMCA
- Hotel Bedford

New! Downloadable Accommodation Descriptions



To download full accommodation descriptions of your preferred choices, simply visit: nstgroup.co.uk/business

This is only a sample of our entire range, so for expert advice that's tailored to your exact needs, speak to one of our Educational Travel Advisors today.



Eating Out

We can pre-book your meals at a wide range of restaurants, reducing queuing time and ensuring your itinerary runs smoothly, including:

- John's Shanghai Restaurant
- Mangia Pizzeria
- Bubba Gump Shrimp
- Hard Rock Cafe
- Planet Hollywood



BBC TV Centre Tour

London

2 days from £95^{PP}

Around 400 groups every year travel with NST to experience London, one of the world's largest financial centres. The city is home to over half of the UK's top 100 listed companies and offers fascinating visit opportunities for Business Studies groups. We'll book educational visits that enhance your students' learning, as well as group friendly accommodation, your leisure activities and even your meals – all at our great school group prices.

Key Educational Visits

Bank of England Museum Book early

The museum housed within the Bank of England traces the history of the bank from its foundation in 1694 to its role today as the nation's central bank. The bank has had the responsibility of setting interest rates to control inflation since 1997, and also issues bank notes and works to maintain a stable financial system. This is an essential visit for every student of Business and Economics.

London Metal Exchange

Established for over 130 years and located in the heart of the city of London, the London Metal Exchange is the world's centre for non-ferrous metal trading, and provides essential services for maintaining the stability of commodity prices throughout the world. A visit here will provide your students with an in-depth understanding of the workings of the exchange and a first-hand insight into a number of business related topics.

Fuller's Griffin Brewery 16 years & over

Established in 1845, this company is famous for its beer, pubs and hotels. Now one of the UK's largest independent brewers and retailers, and London's only remaining traditional family brewer, the Fuller's Griffin Brewery Tour offers a fantastic opportunity for students over 16. They'll experience the history and heritage of a successful business that trades on the merits of both its products and its service.

Tower Bridge Experience including Business Session

Tour one of the most recognisable bridges in the world. Enjoy breath-taking views from the high-level walkways and learn about the history of the bridge and how it was built. This visit includes talks on marketing, business plans, promotions and advertising. Changes are currently being made, so please call us for an update.

BBC TV Centre Tour

Take your group on a behind-the-scenes tour of the UK's most famous TV centre, and see the news centre, production galleries, and studios. A great opportunity to see a working studio environment but make sure you book soon to avoid disappointment - the tour is due to close its doors in 2012/13.

Coca-Cola Education Centre

Take a guided tour, hear a subject-focused presentation and complete curriculum-based activities at this state-of-the-art manufacturing site.

Business of Football - Chelsea FC

Aimed at GCSE and vocational business students, this tour provides an exciting insight into operations at the club. During the tour, students complete an education workbook with answers provided by an experienced guide. Focusing on merchandise, marketing, finance and staffing, the tour provides a great resource for coursework and revision which students of sport, leisure, tourism and marketing may also find informative.

Leisure Visits

West End Shows

We've got fantastic group prices on top West End theatre performances, such as The Wizard of Oz, The Lion King and Wicked. You could even opt to take a backstage West End theatre tour to observe visual displays and set design. Call us today for details.

EDF Energy London Eye

For a fantastic bird's eye view of England's capital city, experience the London Eye. Spot famous landmarks and take in the 30 mile panoramic view. Plus, enjoy fantastic group rates with NST.

The British Music Experience

The British Music Experience is an interactive museum dedicated to the history of popular music in Britain. Students will be able to trace era defining moments through 60 years of music history, enjoy state of the art effects, and see iconic memorabilia. They will also develop their skills as musicians and enhance dancing techniques!

Thames River Cruise

Take in London's best loved sights on this cruise. Your students will gain an insight into the many layers of history that have built up along the river, from the Houses of Parliament and Tower Bridge to the London Eye.

Madame Tussauds


See wax models of historical and royal figures, film stars and singers and find out how they are made. Don't forget your camera!

Shakespeare's Globe

Expert guides will take you on a fascinating 30 minute tour of the iconic Globe Theatre and auditorium, bringing the space to life with colourful stories and informative insight into how the 'wooden O' works today as a theatrical space. As an official 'Friend of the Globe', we also offer fantastic group prices on tickets for performances.

Guided Coach Tour of London

See the sights of the city from a different viewpoint. A Blue Badge Guide will join you on your coach and provide a running commentary. Make sure your students take their cameras to capture the city!

 Highly recommended

Olympic Sites Guided Coach Tour

A chance not only to see the fantastic Olympic venues but also to consider the major regeneration this area has undergone.

A Blue Badge Guide will accompany your group on this tour and provide detailed information at each of the sites.

Please note that this tour is subject to availability during the London 2012 Olympic and Paralympic Games.



Share the Experience

Travel with another subject group & save £££s.

Visit nstgroup.co.uk for more information on the following subject tours in London • Art & Design • English, Drama & Performing Arts • Geography • History • Media & Film Studies • Music • Psychology & Sociology • Religious Studies • Science

We'll build your itinerary from scratch!
Simply choose your dates, then select your preferred visits and accommodation.

Take a look at this popular option...



London package prices from...

Price (per person) includes: accommodation, executive coach transport from & to school & throughout your stay, group travel insurance & 1 in 8 free place ratio*

Accommodation	Board Basis	Days/Nights	01 Sept 12 to 30 Sept 12	01 Oct 12 to 15 Oct 12	16 Oct 12 to 31 Oct 12	01 Nov 12 to 31 Dec 12	01 Jan 13 to 06 Feb 13	07 Feb 13 to 22 Feb 13	23 Feb 13 to 10 Mar 13	11 Mar 13 to 28 Mar 13	29 Mar 13 to 16 Apr 13	17 Apr 13 to 24 May 13	25 May 13 to 18 Jul 13	19 Jul 13 to 31 Aug 13	01 Sept 13 to 30 Sept 13
YHA Thameside	BB	2/1	£99	£95	£95	£95	£100	£104	£98	£104	£111	POA	POA	£103	£103
		3/2	£137	£134	£136	£133	£141	£144	£141	£141	£153	POA	POA	£153	£143
Meininger Hotel London Hyde Park	BB	2/1	£103	£99	£102	£95	£104	£109	£103	£111	£116	£109	£120	£122	£120
		3/2	£144	£144	£145	£139	£147	£151	£148	£152	£163	£163	£165	£162	£149

Add our suggested itinerary package from only **£28*_{PP}** – or choose your own!

	MORNING	AFTERNOON	EVENING
Day 1	Morning departure from school	Flight on the EDF Energy London Eye	Meal at Pizza Hut
Day 2	Business of Football at Chelsea FC	Bank of England Museum	Free time
Day 3	Coca-Cola Education Centre	Free time Departure for return journey to school	

*Prices shown based on 40 paying passengers from a departure point south of the M62 & are subject to availability. These guideline prices are based on the lowest prices available for each period. See page 31 for terms & conditions.

Flexible Transport Options

We offer a range of travel options, including executive coach, rail and flights, to suit your group's exact needs. For more information, including departure point details, see page 4.

Flying home? When you book a coach transfer to take you home, upon landing at your UK airport you'll be met by an NST representative who'll escort you through the airport to your waiting coach.





Accommodation

Popular Options in London

On our website you'll find details of our most popular accommodation options in London, including:



- MEININGER Hotel London Hyde Park
- **only available with NST!**
- YHA Thameside
- Royal National

New! Downloadable Accommodation Descriptions



To download full accommodation descriptions of your preferred choices, simply visit: nstgroup.co.uk/business

This is only a sample of our entire range, so for expert advice that's tailored to your exact needs, speak to one of our Educational Travel Advisors today.



Eating Out

We can pre-book your meals at our great group prices to help your itinerary run smoothly. Popular options include: Pizza Hut, Hard Rock Cafe, Planet Hollywood. Plus, we can even provide a choice of packed lunches for your group throughout their stay.



European Commission - Photographer: Eddy Van 3000

Brussels

4 days from £199^{PP}

With the headquarters of the European Union and the European Commission residing here, Brussels is a city of dominant international standing. This is a fascinating hub for your students to visit, and a place where they'll undoubtedly gain a greater understanding of global politics and business. NST can arrange everything your group will need - and at great group prices too!

Key Educational Visits

European Parliament

During this thoroughly insightful visit, your group will discover how this parliament plays an active role in drafting legislation, including consumer rights and the free movement of workers, capital, services and goods.

European Commission

Your students will leave this visit with an understanding of how representatives from each of the 27 member states come together as one to discuss and decide on matters of international importance.

Coca-Cola European Visitors Centre

Take a guided tour to learn about the foundations of Coca-Cola, from the choice of products offered and the people that work there, to the responsibilities and issues that the company must consider. Your group will tour the production and distribution departments and leave with a clear understanding of the production process.

Port of Antwerp

The port of Antwerp, the second largest port in Europe, enjoys a more central location than many North Sea ports. It is the maritime gateway for import and export in Belgium and, as a visit for students, enables them to learn about the port's infrastructure and the economic importance it has within its home country and beyond.

Stella Artois Brewery

The Stella Artois Classic Tour takes you from the brewing hall, through fermentation to the filling lines and ends with a gift to take home. Soft drinks are provided for students and product tastings for teachers. Tours of other InBev breweries are available.

Antwerp Diamond Museum

As a global diamond centre, 50% of the world's consumption of diamonds goes through Antwerp. Business focused tours can be arranged and students can learn about the economic impact diamonds have had on Antwerp.

Teacher feedback

"This is the fourth tour I have been on with NST. It was brilliantly received by the young people and staff alike. We all got so much out of such a great 'out of classroom' experience. Excellent as usual."

Nicola Tildesley, Blessed William Howard RC High School, February 2011

Leisure Visits

Atomium

The Atomium is a monument built for the 1958 World Fair and, with its highest sphere being at 102 metres tall, offers a stunning panoramic view of the city. This unusual structure, that was inspired by the shape of a unit cell of an iron crystal, houses interesting exhibitions and other public spaces within each of its huge spheres. A memorable experience for your group to enjoy together.

Grand Place

The central square of Brussels and the historical hub of the city, the Grand Place is a UNESCO World Heritage Site and an important tourist destination surrounded by guild halls and the city's town hall.

*We'll build your itinerary from scratch!
Simply choose your dates, then select your preferred visits and accommodation.*

Take a look at this popular option...



Brussels package prices from...

Price includes: accommodation, executive coach transport from & to school & throughout your stay, extensive group travel insurance & 1 in 8 free place ratio*

Accommodation	Board Basis	Days/Nights	01 Sept 12 to 15 Oct 12	16 Oct 12 to 31 Oct 12	01 Nov 12 to 31 Dec 12	01 Jan 13 to 06 Feb 13	07 Feb 13 to 22 Feb 13	23 Feb 13 to 28 Mar 13	29 Mar 13 to 16 Apr 13	17 Apr 13 to 30 Apr 13	01 May 13 to 24 May 13	25 May 13 to 31 May 13	01 Jun 13 to 24 Jun 13	25 Jun 13 to 18 Jul 13	19 Jul 13 to 31 Aug 13	01 Sept 13 to 30 Sept 13
Youth Hostel Jacques Brel	BB	4/3	£214	£224	£199	£218	£230	£218	£245	£235	£229	£246	£233	£248	£215	£219

Add our suggested itinerary package from only **£15* PP** - or choose your own!

	MORNING	AFTERNOON	EVENING
Day 1	Morning departure from school	Check into accommodation	Free time Local orientation
Day 2	European Union Parliament Tour	Visit & ascend the Atomium	Free time
Day 3	Coca-Cola European Visitors Centre	Port of Antwerp guided tour	Free time
Day 4	Departure for return journey to school		

*Prices shown based on 35 paying passengers departing from England & Wales & are subject to availability. Entrance fees for some of the visits featured may be payable locally, but are included in the price shown. These guideline prices are based on the lowest prices available for each period. See page 31 for terms & conditions.

Flexible Transport Options

We offer a range of travel options, including **executive coach (via ferry or Eurotunnel)**, **Eurostar** and **flights**, to suit your group's exact needs. For more information, including departure point details, see page 4.

Flying back to the UK? When you book a coach transfer to take you home, upon landing at your UK airport you'll be met by an NST representative who'll escort you through immigration, baggage claim and customs, then take you to your waiting coach.

Accommodation

On our website you'll find details of our most popular accommodation options, including the Youth Hostel Jacques Brel.

New! Downloadable Accommodation Descriptions



To download full accommodation descriptions of your preferred choices, simply visit:
nstgroup.co.uk/business



Eating Out

We can pre-book your meals at a wide range of restaurants to reduce queuing time and make sure your itinerary runs smoothly.



Barcelona

5 days from £299_{PP}

This picturesque city has always been one of the Mediterranean's busiest ports and has a strong industrial presence. Many of the goods produced here such as SEAT and Mango are well known in the UK and exported worldwide. The wide number of factory visits makes Barcelona ideal for Business Studies' students.

Key Educational Visits

Newspaper "El Periodico"

Take a tour through the premises of this Spanish daily newspaper, the largest in Catalonia. The guided tour in Spanish (with translator provided) will show how a newspaper is put together.

Nutrexpa Factory

A visit through the different departments of the Spanish food business group's factory. The guided tour in Spanish (with translator provided) will show how the company has diversified over the last 60 years.

Mango Factory

Take a visit through the different departments of the factory to see how it has become an internationally renowned clothing and accessories label. The guided tour is provided in English.

SEAT Factory

Take a fascinating guided tour through the factory, where your students can gain an insight into the different production departments involved in the automotive industry. Our local representative will accompany you on this day-long excursion.



Share the Experience

Travel with another subject group & save £££s.

Visit nstgroup.co.uk for more information on the following subject tours in Barcelona • Art & Design • Food Technology • Geography • Music • Spanish Language

Barcelona Stock Exchange Limited availability - book early!

The electronic trading floor of the Barcelona Stock Exchange receives over 700,000 visitors each year. With the latest technology, more than 600 monitors and a video wall provide us with real time information on market movements. The guided tour in English shows life on the market floor.

Circuit de Catalunya Guided Tour

Discover how a race is organised and controlled, see where mechanics work and access the briefing room, podium, press room, race control, lounge, boxes and the paddock.

Torres Wine Caves

Groups can learn how this famous winery combines the thousand year tradition of wine making with modern technology. An hour long tour begins in the vast visitor centre with an audio-visual history of the winery. Your group will then go on to learn about cultivation and harvesting and view the huge underground storage cellars. Tasting is also available for adults.

Leisure Visits

Port Vell

The renovated harbour area has a number of attractions including the IMAX Cinema and Maremagnum. Students can explore the wide range of shops, eateries, an arcade games centre, Barcelona's aquarium, and a state-of-the-art large screen cinema, offering 3D movie experiences.

PortAventura

Owned by Universal Studios, this park is a must. It is set in 115 hectares and incorporates geographically themed areas. There are unique shows in each, and a huge choice of exciting and spectacular white-knuckle rides.

Nou Camp Stadium

The 98,000-seat stadium is the home of FC Barcelona and a fantastic shrine to the world of football.

We'll build your itinerary from scratch!
Simply choose your dates, then select your preferred visits and accommodation.

Take a look at this popular option...



Barcelona package prices from...

Price (per person) includes: accommodation, return flights, airport transfers in resort and 3 full days' coaching in resort, services of NST Barcelona Representative to assist with check-in & provide 24hr assistance, extensive group travel insurance & 1 in 10 free place ratio*

Accommodation	Board Basis	Days/Nights	LOW SEASON	MID SEASON	HIGH SEASON
			01 Nov 12 - 06 Feb 13 23 Feb 13 - 10 Mar 13	01 Sept 12 - 31 Oct 12 07 Feb 13 - 22 Feb 13 17 Apr 13 - 24 Jun 13	11 Mar 13 - 16 Apr 13 25 Jun 13 - 30 Sept 13
Alberg Pere Tarres	BB	5/4	£299	£325	£345

Add our suggested itinerary package from only **£44* PP** - or choose your own!

	MORNING	AFTERNOON	EVENING
Day 1	Daytime flight & transfer to accommodation, check-in assistance from NST Representative		Free time on Las Ramblas
Day 2	Visit to Barcelona Stock Exchange	Tour of Bodegas Torres Vineyard	Free time
Day 3	Visit to the Circuit de Catalunya	Visit to Nou Camp Stadium & Museum	Free time in Maremagnum
Day 4	Guided tour of the SEAT Factory accompanied by NST local representative		Free time
Day 5	Free time before transfer to airport for return flight to UK		

*Prices shown based on 35 paying passengers from a London airport & are subject to availability. Flight supplements may apply. Other departure airports are available. These guideline prices are based on the lowest prices available for each period. See page 31 for terms & conditions.

Flexible Transport Options

We offer a range of travel options, including **executive coach** (via ferry or Eurotunnel) and **flights**, to suit your group's exact needs. For more information, including departure point details, see page 4.

Flying back to the UK? When you book a coach transfer to take you home, you'll be met by an NST representative who'll escort you through immigration, baggage claim and customs, then take you to your waiting coach.

Accommodation

On our website you'll find details of our most popular accommodation options including the Alberg Pere Tarres.



To download full accommodation descriptions of your preferred choices, simply visit:
nstgroup.co.uk/business



nst Support

NST City Representative

Our Barcelona City Representative, Eva, or a member of her team will meet you on arrival, assist with hotel check-in, advise on points of interest and public transport and provide 24 hour emergency assistance.

Eating Out

We can pre-book your meals at our great group prices to help your itinerary run smoothly.

Getting Around

Make your travel in Barcelona hassle-free with NST! Collect your prepaid passes from our Barcelona City Representative on arrival at your accommodation and gain access to a variety of public transport around the city - great for small groups on a budget!



Prague

4 days from £255^{PP}

The global city of Prague provides groups with a great example of a new economy that has grown since the 1990s. Stable through the credit crunch, although feeling the knock on effect now due to lack of demand in exports, Prague has a range of educational visits that highlight the country's outputs. Students can also enjoy the sights of the wonderful medieval and baroque townscapes of this beautiful city.

Key Educational Visits

Skoda Factory

This visit is ideal for Business Studies students as you can see production on a huge scale. The visit begins with an introductory film and continues through to various stages of the manufacture of a car. A question and answer session is also available.

Ruckl Glass Factory

A tour includes a visit to glass-furnaces where the glass has been melted, the place where the glass-cutters cut ornament patterns on the glass products and a hall with examples of the cut-glass. This visit offers a good contrast to the mass production at the Skoda factory.

Brewery Tours

Staropramen Brewery, producers of the famous Czech beer, offers tours which will give students an insight into the brewing process, the history of the company and how the brand has expanded into overseas markets like the UK. Its visitor centre opened in 2011. Other popular options for groups include U Fleku Brewery and Pilsen Brewery & Museum.

Prague Airport Guided Tour

On this 1 1/2 hour long tour, your group will get to visit the three terminals, plus the terminal for government flights, as well as hangars, background facilities, air traffic control radars and the fire station.

Tesco Central Distribution Centre

An English speaking guide will escort your group through the computerised logistic centre for all Tesco markets in the Czech Republic and the two principal store halls with goods on show. At the end of the tour there is the opportunity for a Q&A with the director who will answer any questions, including those related to problems with the turnover of goods and supplies.

O2 Arena

Take your students behind the scenes of Prague's premier entertainment arena. Enjoy a guided tour around the arena and discover its history and how it was built. As well as visiting the public floors, students will gain an inside perspective on exclusive areas including the club floor and skybox floor, usually only open for long-term clients. Finish your tour with a visit to the Hall of Hockey Traditions

Heating & Power Station

A guide will take your students on a 2 hour tour to learn all about this heating and power station that's located in Malesice, a suburb of Prague. Solid shoes are compulsory.

More Key Educational Visits

Prague TV Station Tour

This visit includes a short film about the history of the TV station and a viewing of a model of all the TV station's buildings, plus the chance to see a studio, film properties, and scenery workshops. As this visit is held in the Czech language, assistance of a local guide will be arranged for your group. Advanced booking is highly recommended.

Economic Lecture at Cerge Institute

This presentation will engage students by covering several key topics including the Czech Republic's political system, the economic development, Gross Domestic Product, sector shares, state budgets, inflation, unemployment and import and export. At the end of the presentation, a question and answer session will be possible.

Leisure Visits

Walking Tour of Prague

A half day tour of Prague on foot and public transport with your NST guide will cover all the major historical sites of the city: Old Town Square, Charles Bridge, Malá Strana (including Church of St Mikulas) and the Castle District.

Prague Castle

The largest medieval castle complex in Europe and one of the most impressive collections of buildings in the city. Today, it is the seat of the President of the Czech Republic, serving as the historical and political centre of both city and state.

*We'll build your itinerary from scratch!
Simply choose your dates, then select your preferred visits and accommodation.*

Take a look at this popular option...



Prague package prices from...

Price (per person) includes: accommodation, return flights & airport transfers in resort, extensive group travel insurance & 1 in 10 free place ratio*

Accommodation	Board Basis	Days/Nights	LOW SEASON	MID SEASON	HIGH SEASON
			01 Nov 12 - 06 Feb 13	01 Sept 12 - 15 Oct 12 07 Feb 13 - 28 Mar 13 17 Apr 13 - 24 Jun 13 01 Aug 13 - 30 Sept 13	16 Oct 12 - 31 Oct 12 29 Mar 13 - 16 Apr 13 25 Jun 13 - 31 Jul 13
Hotel Slavia	BB	4/3	£255	£275	£279

Add our suggested itinerary package from only **£20* PP** - or choose your own!

	MORNING	AFTERNOON	EVENING
Day 1	Daytime flight & transfer to accommodation	Free time to explore Wenceslas Square & Old Town Square	Free time
Day 2	Guided tour of the Skoda Factory		Free time
Day 3	Guided tour of Ruckl Glass Factory	Visit to the Staropramen Brewery	Free time
Day 4	Free time before transfer to airport for return flight to UK		

*Prices shown based on 35 paying passengers from a London airport & are subject to availability. Flight supplements may apply. Other departure airports are available. These guideline prices are based on the lowest prices available for each period. See page 31 for terms & conditions.

Flexible Transport Options

We offer a range of travel options, including **executive coach** (via ferry or Eurotunnel) and **flights**, to suit your group's exact needs. For more information, including departure point details, see page 4.

Flying back to the UK? When you book a coach transfer to take you home, you'll be met by an NST representative who'll escort you through immigration, baggage claim and customs, then take you to your waiting coach.

Accommodation

On our website you'll find details of our most popular accommodation options including the Hotel Slavia.



To download full accommodation descriptions of your preferred choices, simply visit:
nstgroup.co.uk/business



Share the Experience

Travel with another subject group & save £££s.

Visit nstgroup.co.uk for more information on the following subject tours in Prague • History • Religious Studies • Music



China

6 days from £985_{PP}

Recently declared the world's second-biggest economy, our new Business Studies tours to China will give groups a valuable insight into local industries in Shanghai and Beijing as well as deliver a tour that gives students an amazing cultural and learning experience. These fully guided tours offer countless benefits to students and will raise the profile of the department for future subject uptake.

Key Educational Visits

Shanghai

The economic development of Shanghai has been substantial and only a visit to this amazing city will get across the scale of the growth. Our business related programme includes guided tours of Shanghai Volkswagen, Yakult Milk Co and the Urban Planning Exhibition Centre. The 'Bund', as it is known locally, is a historic financial district which groups can visit too, not forgetting the numerous leisure opportunities including ascending the Oriental Pearl TV Tower, the Yuyuan Gardens, the Nanjing Road shopping district, Jade Buddha Temple and an evening cruise on the Huangpu River.

Beijing

As China's enormous and fascinating capital, Beijing has played an integral part of Chinese history. The reinvention of Beijing for the 2008 Olympic games showed the world a modern China. Visit the Olympic site to examine the changes and future developments of this new city development area. Other business related visits include the Yanjing Beer Corporation, or for culture try the Great Wall and Forbidden City.

Two Centre Tour

By combining the capital, Beijing, and the financial centre of Shanghai, students will develop an understanding of both local, regional and even national economic growth. Comparisons between the two cities can be made as well as gaining a further look at specific business related visits.

Leisure Visits

Shanghai

There's so much to choose from in Shanghai. Ascend the 468m high **Oriental Pearl TV Tower**, the world's third tallest TV and radio tower. Pay a visit to **Nanjing Road**, China's premier shopping street, to see Western influences on Chinese culture. Take in the **Yuyuan Garden**, created in traditional Chinese style that gives a real sense of tranquility and history in an otherwise fast-paced city. Don't miss out on an **evening cruise on the Huangpu River** to see spectacularly-lit buildings en route.

Beijing

Popular visits in Beijing include the **Great Wall of China**, one of China's most historic and magnificent sights, followed by the **Ming Tombs**, the final resting place and mausoleums of 13 of the 16 Ming Dynasty emperors. The symbolic **Tiananmen Square** is often a first choice visit, having witnessed many events that have shaped the country's history. **The Friendship Store and Silk Alley** are a shopper's paradise where students can haggle for souvenirs. Also consider the **Forbidden City**, a mystical complex which was for many years the symbolic heart of both the capital and the empire. Why not stop off at the **Beijing National Stadium**, known colloquially as the Bird's Nest, which was the spectacular setting for the 2008 Olympic and Paralympic Games.

We'll build your itinerary from scratch!
Simply choose your dates, then select your preferred visits and accommodation.

Take a look at this popular option...



Inclusive Beijing package prices from...

Price (per person) includes: accommodation, return flights & airport transfers in resort, coach transportation for visits shown, visits shown, service of a National Guide & Local Guide throughout, tipping, extensive group travel insurance & 1 in 10 free place ratio*

Accommodation	Board Basis	Days/Nights	LOW SEASON	MID SEASON	HIGH SEASON
			01 Sept 12 - 30 Sept 12 01 Nov 12 - 10 Mar 13 17 Apr 13 - 24 May 13	01 Oct 12 - 31 Oct 12 11 Mar 13 - 16 Apr 13 25 May 13 - 30 Jun 13 22 Aug 13 - 30 Sept 13	01 Jul 13 - 21 Aug 13
Rainbow Hotel	FB	6/4	£985	£1,009	£1,105

	MORNING	AFTERNOON	EVENING
Day 1		Overnight flight to Beijing	
Day 2		Early afternoon arrival in Beijing & escorted transfer to accommodation. Visit to the Temple of Heaven	Evening meal
Day 3	Explore Tiananmen Square, Forbidden City & spend the afternoon climbing the Great Wall		Evening meal
Day 4	Yanjing Beer Group Corporation Visit, Birds Nest Stadium entry		Evening meal
Day 5	Cashmere Factory Tour, Shopping at the Friendship Store & Silk Alley Market		Evening meal
Day 6	Free time. Transfer to the airport for return flight to the UK		Arrive in UK

*Prices shown based on 25 paying passengers from a London airport & are subject to availability. Flight supplements may apply. Other departure airports are available. These guideline prices are based on the lowest prices available for each period. See page 31 for terms & conditions.

Flexible Flight Options

We offer flights from a variety of departure airports.
For more information, see page 4.

Plus, when you book a coach transfer to take you home, upon landing at your UK airport you'll be met by an NST representative who'll escort you through immigration, baggage claim and customs, then take you to your waiting coach.

Accommodation

On our website you'll find details of our most popular accommodation options including:

- Rainbow Hotel, Beijing
- Wan Nian Hotel, Xian
- Magnolia hotel, Shanghai



To download full accommodation descriptions of your preferred choices, simply visit:

nstgroup.co.uk/business



nst Support

Getting Around

Depending on your chosen itinerary, your package price will include coach transportation in resort, train tickets for suitable location transfers, and internal flights between cities where applicable. So everything will be taken care of before you leave.

Tipping Included in your itinerary package

In China, tipping is expected. We include your tips for local staff within your package price. That way, you won't need to carry cash or organise your tips every day.



Share the Experience Travel with another subject group & save £££s.

Visit nstgroup.co.uk for more information on the following subject tours in China: • History • Geography • Mandarin Language • Psychology & Sociology

Your National & Local Guides

Your group will be accompanied by an English-speaking National Guide throughout your tour (with an additional Local Guide in each city), who will assist with entry into attractions and give general support as and when you need it.

Booking Conditions

Please take the time to read the following conditions carefully. They are the basis for the contract between us and will assist you with your future plans.

1. CONTRACT

Your booking is with NST Travel Group Ltd, registered office: Discovery House, Brooklands Way, Whitehills Business Park, Blackpool FY4 5LW (company registration number 2665024). We are a member of ABTA with membership number V0550. ABTA and ABTA Members help holidaymakers to get the most from their travel and assist them when things do not go according to plan. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. For further information about ABTA, the Code of Conduct and the arbitration scheme available to you if you have a complaint, contact ABTA, 30 Park Street, London, SE1 9EQ tel: 020 3117 0500 or www.abta.com.

A contract will only exist when we have received the required deposit and have acknowledged receipt of your completed form by the issue of our booking confirmation invoice. The person signing the booking form accepts the following conditions on behalf of all party members and will be our sole point of contact for correspondence. The contract between us is governed by the Law of England and Wales and any dispute will be dealt with under the exclusive jurisdiction of the Courts of England and Wales, except if you live in Scotland, when you may choose to have the contract governed by the laws of Scotland, and any dispute dealt with in the Scottish Courts.

2. DEPOSITS

Before a booking can be considered firm, the Party Leader must sign our booking form and forward the initial deposit for each paying member of the party as defined in Table A of the Important Notes. This deposit is not refundable, unless under the terms of our insurance cover. Please make cheques payable to NST Travel Group Ltd. For UK schools and groups, insurance cover is included and commences when the deposit payment is received. Insurance cover can be arranged for non-UK schools and groups at a supplement.

3. PAYMENT

We require a second deposit, as defined in Table A of the Important Notes section of this form, to be paid not more than 8 weeks after the due date of the initial deposit. The final balance must be settled no later than 10 weeks prior to departure or by return of post where receipt of invoice is within 10 weeks. If second deposits or final balances are not received by the due dates, this will be a breach of the contract between us, entitling us to treat the booking as cancelled by you. In these circumstances, the contract between us will remain in force until you receive our written advice and cancellation invoice.

4. CANCELLATION

In the event of cancellation by a paying member more than 10 weeks before your tour, the deposits may be transferred to a substitute member. However, if this is not possible, then the deposits will be retained by us. For cancellations made less than 10 weeks prior to your tour, the payments made may be transferred to a substitute member but we reserve the right to charge an amendment fee of £25, plus any direct costs incurred. For air tours, cancellation charges may apply in accordance with section 6 and the individual airline policy. However, if a transfer is not possible, please write to us immediately giving full details. The cancellation will be subject to the following charges:-

70-29 days before your tour: 60%
28-15 days before your tour: 80%
14 days or less before your tour: 100%

The date of effective cancellation is calculated on the day of receipt of written advice. If any cancellation brings the number of paying passengers below the minimum number required to qualify for a particular price, then the price will be adjusted accordingly. Please note that cancellation charges may be reclaimed, less an excess, via insurance, provided that the cancellation occurs within the terms of the policy e.g. necessary cancellation due to injury or illness of the party member or parent or parental redundancy, etc.

5. PRICE INFORMATION

The price of our tours is valid at the time of publication in our brochure or price list or on our website or when quoted to you. The prices were calculated on the basis of then known costs and the following exchange rates published in "The Financial Times" on November 16th 2011:

£1 = 1.5790 USA Dollars,
£1 = 1.1670 Euros,
£1 = 1.6136 Canadian Dollars,
£1 = 1.4475 Swiss Francs

Your trip may be subject to surcharges on currency, unforeseen increases in transportation costs and seaport charges, VAT, enforced increases in labour costs, aircraft fuel, overflying charges, airport charges and increases in scheduled air fares, in addition to any surcharges resulting from governmental action. In all cases where a surcharge is applicable we will absorb an amount equal to 2% of the tour price, excluding any insurance premiums and amendment fees. Only amounts in excess of 2% will be surcharged. If this means paying more than 10% of the tour price you will be entitled to cancel the tour with a full refund of all money paid (minus insurance premiums and any amendment fees incurred). Should you wish to cancel because of this, you must exercise your right to do so within 14 days from the issue date printed on the surcharge advice. You will be notified up to 30 days prior to departure if a surcharge is due on your tour.

6. ALTERATIONS & AMENDMENTS BY YOU

Should you wish to make any changes to your confirmed booking, you must notify us in writing as soon as possible. Where we can meet your request, a fee of £25 per amendment will be payable together with any costs incurred by ourselves and any costs or charges incurred or imposed by any of our suppliers in making the change.

Additions to your party are usually possible at any time up to 10 weeks prior to travel. However, you must always check with us first by telephoning 01253 833 833. If any addition is made within 10 weeks of departure we may charge an amendment fee of £25 per amendment. The ordering of extra services (for example vegetarian meals, changes to your itinerary or requests for booking visits) after 10 weeks prior to departure will also be subject to the payment of the amendment fee and the other costs / charges set out above. For tours by air it is the Party Leader's responsibility to ensure that all names are given in full and exactly as shown on the individuals' passports. This information is often required at an early stage of booking and some airlines may not permit name changes. Most however will treat name changes as cancellations and charge accordingly. We will pass these charges on to you. Once tickets have been issued or in the case of low cost carriers once names have been received, airlines will usually charge the full cost of the flight if a name is changed. If your final balance is overdue at the time of requesting this change this also must be paid in full before the change can be made.

7. IF WE ARE FORCED TO CHANGE THINGS

The arrangements in our brochure or price list or on our website or when quoted to you, were given in good faith. Occasionally we have to make changes and we reserve the right to do so at any time. Most changes will be minor and all will be advised at the earliest possible date. In the unlikely event of it proving necessary to alter significantly or cancel your tour, we will offer a suitable alternative if available or 100% refund (within 14 clear days) if we are not able, in our opinion, to offer an alternative that is sufficiently comparable. Significant changes include the following changes when made before departure: a change of accommodation to that of a lower official classification or standard for the whole or a major part of the time you are away, a change of accommodation to an alternative resort for the whole or a major part of the time you are away, a change of outward departure time or overall length of time you are away of 12 or more hours and, in the case of inclusive tours, a significant change of itinerary missing out one or more major destinations substantially or altogether. Please note a change of airport, airline or flight time of less than 12 hours are not significant changes unless otherwise expressly stated. Compensation will be paid as below, per full fare paying passenger, if we have to make a significant change to your tour within 10 weeks of commencement:-

70-29 days: £5 per person
28-15 days: £10 per person
14 days or less: £15 per person

Please note that the above options and compensation do not apply to study visits if the study visit you are due to take part in or attend is significantly changed or cancelled due to any reasons outside of our control. Please see Clause 7 of the Important Notes section for further details. Very rarely, we may be forced by 'force majeure' (see Clause 8) to change or terminate your tour after departure but before the scheduled end of your time away. This is extremely unlikely but if this situation does occur, we regret we will be unable to make any refunds (unless we obtain any refunds from our suppliers), pay you any compensation or meet any costs or expenses you incur as a result.

8. FORCE MAJEURE

Except where otherwise stated in these Booking Conditions, we regret we cannot accept liability or pay any compensation where the performance or prompt performance of our contractual obligations is prevented or affected by or you otherwise suffer any damage, loss or expense of any nature whatsoever as a result of 'force majeure'. In these Booking Conditions, 'force majeure' means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riot, civil strife, actual or threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events outside our control.

9. TRAVEL TICKETS & VOUCHERS

These are valid in conjunction with the particular travel arrangements booked and the route specified. No refund can be made for lost, mislaid, unused, unendorsed or expired tickets, coupons or vouchers. Any details given are provisional and do not commit any airline mentioned to providing a service.

10. LIABILITY

We will only accept responsibility for any personal illness, injury or death which results from the negligent (as the word is understood in English law) acts or omissions of any servant or agent, or any supplier working on our behalf in the provision of services or facilities to you and whilst acting within the scope of their employment. We will also accept responsibility for those elements of the tour arrangements which are under our direct control, and for the acts and/or omissions of our employees, agents, sub-contractors and suppliers. We can only be liable for the provision of special requests where we have confirmed their availability in writing beforehand. Please note, however, that we do not accept liability for any air or sea carriers whose individual conditions of carriage apply and are often subject to international agreements. We cannot be held responsible for the loss of enjoyment or additional expenses due to delays or changes in any travel arrangements or other services which are caused by circumstances amounting to 'force majeure' (see Clause 8). Our liability in all cases (except those involving illness, injury or death) is limited to 50% of the invoiced tour value per passenger in addition to a full refund. We cannot be held responsible for the failure or inability of any equipment or computer programme to recognise or correctly interpret or process any date as the true or correct date, or to continue to function correctly beyond that date. Should you or any member of your party have the misfortune to suffer illness, injury or death during the

period of your tour arising out of an activity which does not form part of the arrangements made by us, we shall, where appropriate, give you every help that we can by way of initial assistance, including initial legal costs associated therewith, up to a maximum value of £5,000 per booking form. You must request such assistance within 90 days from the date of the misadventure and in the event of there being a successful claim for costs against a third party or there being suitable insurance policies in force, the costs incurred by us shall be recoverable from you.

11. COMPLAINTS PROCEDURE

If there are any problems with your arrangements whilst you are away, the Party Leader must immediately inform the supplier of the service(s) in question. If the supplier is unable to resolve the complaint or problem to your satisfaction, you should contact us immediately either at the office during working hours or via our 24 hour duty officer out-of-hours. Most problems can be dealt with quickly. In the unlikely event that the matter remains unresolved, please write to us immediately on your return and we will do our utmost to find a satisfactory solution. Notice of any claim or dispute must be received by us within 28 days of the date on which the tour ended. If any dispute on a tour booked with NST Travel Group Limited cannot be amicably settled, it may be possible to refer it to arbitration under a special scheme arranged by the Institute of Arbitration in conjunction with the Association of British Travel Agents. This scheme provides for a simple and inexpensive method of arbitration on documents alone, with a restricted liability on a customer in respect of costs. The scheme does not apply to claims for an amount greater than £5,000 per person. There is also a limit of £25,000 per booking form. Neither does it apply to claims which are solely or mainly in respect of physical injury or illness or the consequences of such injury or illness, except for small compensation claims for minor injury or illness subject to a limit of £1,000 per person. Application for arbitration must be made within 9 months of return from the tour. Further details can be supplied by ABTA on request.

12. PERSONAL PROPERTY

Your personal property, including baggage, is your own responsibility at all times, unless any loss or damage is due to our negligence or failure to carry out our responsibility.

13. SUPERVISION

When you book with us, you accept full responsibility for any damage or loss caused by you or any member of your group. Full payment for any such damage or loss must be paid direct at the time to the accommodation owner or manager or other supplier. If you fail to do so, you will be responsible for meeting any claims subsequently made against us (together with our own and the other party's full legal costs) as a result of your or any member of your group's actions. Party Leaders and/or other adults accompanying the party agree to act 'in loco parentis' at all times and will adequately supervise all members of the party. It is the Party Leader's responsibility to ensure that:

- No group member under 18 consumes alcoholic beverages without prior written consent of the parent/guardian.
- No student smokes on coaches, in any accommodation, in any smoke-free places or behaves in any other way which may cause a fire hazard.
- All party members wear the seat belts provided for all journeys by coach. (Not always applicable to coaches sourced overseas).
- No student breaks a UK or local law.

14. TOURS BY AIR

In accordance with EU Directive (EC) No 2111/2005 Article 9, we are required to bring to your attention the existence of a "Community list" which contains details of air carriers that are subject to an operating ban within the EU Community. The Community list is available for inspection at www.ec.europa.eu/transport/air.

In accordance with EU Regulations we are required to advise you of the carrier(s) (or, if the carrier(s) is not known, the likely carrier(s)) that will operate your flight(s) at the time of booking. Where we are only able to inform you of the likely carrier(s) at the time of booking, we shall inform you of the identity of the actual carrier(s) as soon as we become aware of this. Any change to the operating carrier(s) after your booking has been confirmed will be notified to you as soon as possible. However, the UK departure airport, overseas arrival airport, carrier/airline and flight timings cannot be guaranteed (even when they have been confirmed in our Booking Confirmation Invoice). Nor can we guarantee the means of transport and timings for each leg of the journey but these will be as near as possible to those set out in our Booking Confirmation Invoice. We will provide transportation from your original departure point to the relevant airport if the original airport is changed.

The UK departure airport, overseas arrival airport, carrier and flight timings shown in this brochure, on our website or in any other promotional material and detailed on your Booking Confirmation Invoice are for guidance only and are subject to alteration and confirmation. The latest route, timings and carrier will be shown on your tickets which will be despatched to you approximately two weeks before departure. You must accordingly check your tickets very carefully immediately on receipt to ensure you have the correct route, flight times and carrier. It is possible that UK departure airport, overseas arrival airport, carrier and/or flight times may be changed even after tickets have been despatched - we will contact you as soon as possible if this occurs.

Any change in UK departure airport, overseas arrival airport, the identity of the carrier, flight timings, and/or aircraft type (if given) will not entitle you to cancel or change other arrangements without paying our normal charges except where specified in these conditions. If your flight is cancelled or delayed, your flight ticket

is downgraded or boarding is denied by your airline in circumstances which would entitle you to claim compensation and/or another remedy from the airline under EC Regulation No 261/2004 - the Denied Boarding Regulations 2004, you must pursue the airline for any compensation due to you. All sums you receive or are entitled to receive from the airline concerned by virtue of these Regulations represent the full amount of your entitlement to compensation or any other payment arising from such cancellation, delay, downgrading or denied boarding. This includes any disappointment, distress, inconvenience or effect on any other arrangements. The fact a delay may entitle you to cancel your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight. We have no liability to make any payment to you in relation to the Denied Boarding Regulations or in respect of any flight cancellation or delay, downgrading of any flight ticket or denial of any boarding as the full amount of your entitlement to any compensation or other payment (as dealt with above) is covered by the airline's obligations under the Denied Boarding Regulations. If, for any reason, you do not claim against the airline and make a claim for compensation or any other sum from us, you must, at the time of payment of any compensation or other sum to you, make a complete assignment to us of the rights you have against the airline in relation to the claim that gives rise to that compensation payment. If your airline does not comply with these rules you should complain to the Air Transport Users' Council on 020 7240 6061 or via their website at www.auc.org.uk.

15. CONDITIONS OF SUPPLIERS

Many of the services which make up your tour are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable International Conventions. Copies of the relevant parts of these terms and conditions are available on request from ourselves or the supplier concerned.

16. PASSPORTS & VISAS

The passport and visa requirements applicable at the time of printing to British Citizens for the arrangements we offer are shown in the Important Notes section of this form. It is the responsibility of the Group Organiser to obtain the passport and ensure all group members not included on any collective passport have a full individual passport.

For travel to or via the United States all passengers, including children must have their own machine-readable passport. Most British Citizens holding a British passport can travel under the Visa Waiver Program but there are some restrictions and the Group Organiser must check these by looking at the US Embassy website at www.usembassy.org.uk. All persons travelling to the USA under the Visa Waiver Program must have obtained travel authorisation using the Electronic System for Travel Authorisation (ESTA). You must have obtained authorisation at least 72 hours before departure. This requirement is in addition to the submission of passport information, which is still required. Each individual traveller must register online on the following website: <https://esta.cbp.dhs.gov/esta>.

A charge will be made for travel authorisation and this cost will be in addition to the tour price and payable by each passenger.

Party Leaders may wish to refer to the Department of Health leaflet 17.2 'Health Advice for Travellers' which offers health information for all destinations. Copies are available from Post Offices nationwide. Although NST's extensive insurance covers the cost of emergency medical treatment abroad, we would still recommend that all party members travelling within the EU have a valid EHC (formerly E111). At present there are no mandatory health formalities for British Citizens for the destinations we offer but please bear in mind that requirements may change and you must check the up to date position in good time before departure. Further information can be obtained from the Department of Health website at www.dh.gov.uk/travellers or from www.fiftotravel.scot.nhs.uk. It is the Group Organiser's responsibility to ensure that all group members are in possession of all necessary travel and health documents before departure. Except as set out above and in our Important Notes section, all costs incurred in obtaining such documentation must be paid by you. We regret we cannot accept any liability if you are refused entry onto any transport or into any country due to failure on your part to carry correct documentation or provide personal data on a timely basis for all party members that are required for border control or aviation security purposes. If any member of your group is not a British Citizen or holds a non-British passport, you must check passport and visa requirements with the Embassy or Consulate of the country(ies) to or through which you are intending to travel. If failure to have any necessary travel or other documents results in fines, surcharges or other financial penalty being imposed on us or any of our suppliers, you will be responsible for reimbursing us accordingly.

17. DELAYS AT PORT, INTERNATIONAL RAIL TERMINAL OR AIRPORT

In the event of a delay at the port, international rail terminal or airport of departure, we will ensure that you are informed of the reasons for and the extent of the delay as early as possible. Except for delays to flights, in the event of a delay in any travel arrangements included in your tour lasting less than 12 hours, we will either (1) make arrangements there and then as appropriate to reduce any discomfort (for example providing you with a meal voucher) or (2) we will provide retrospective reimbursement of reasonable costs you incur for refreshments on production of receipts. In both cases if the delay causes you to miss a pre-booked meal where the delay exceeds 3 hours, your group will be entitled to light refreshments. In

Booking Conditions & Important Notes

the event of a delay exceeding 6 hours, your group will be entitled to receive a main meal.

In the event of a delay to flights the responsibility to provide assistance lies with the airline concerned. Please see Clause 15 for further details.

The length of any delay is calculated from the scheduled departure time of the sea vessel, train or flight for which the group has a firm booking.

18. SPECIAL REQUESTS

Any special requests must be clearly notified to us in writing. We do our best to meet any special requests made by you and ensure that these are forwarded to the appropriate persons. We cannot guarantee, however, that special requests will be fulfilled and failure to do so does not constitute a breach of contract. Special requests will only be held to form part of the contract between you and NST when they have been confirmed in writing to be guaranteed by NST.

19. MEDICAL PROBLEMS

If any member of your group has any medical problem or disability which may affect your arrangements, the Group Organiser must give us full details before you confirm your booking so that we can advise as to the suitability of the chosen arrangements. The Group Organiser must give us full details in writing at the time of booking (if not already confirmed in writing) and promptly update us of any changes. If we reasonably feel unable to properly accommodate the particular needs of the person concerned, we must reserve the right to decline their reservation or, if full details are not given at the time of booking, cancel when we become aware of these details.

20. ADDITIONAL NEEDS

If any member of your group has any additional needs, please request a copy of our Additional Needs Guidance Notes.

21. DATA PROTECTION

We have measures in place to protect the personal booking information held by us. The contact details supplied, including postal address, telephone and email address, will only be used to fulfil tour administration and to communicate details of NST's and our associated companies products and services. The personal information supplied about party members will only be used to allow our employees, agents, subcontractors and suppliers to provide the promised service to our normal high standards. It may also be provided to public authorities such as customs or immigration if required by them, or as required by law.

Important Notes

1. PAYMENT – TABLE A

The following deposits are payable for each paying member of the group according to the type of tour and basic tour cost:

Type of Tour	1 st Deposit on booking	2 nd Deposit 8 weeks after booking
Coach / rail / Eurostar tours within Europe (under £90)	£30	-
Coach / rail / Eurostar tours within Europe (between £91-£139)	£30	£30
Coach / rail / Eurostar tours within Europe (between £140-£199)	£30	£60
Coach / rail / Eurostar tours within Europe (£200 or more)	£30	£80
*Air tours within Europe	£60	£60
*Air tours to Russia and outside Europe	£80	£80

*Where a low-cost airline is chosen as part of your arrangements, a larger deposit may be required to cover the full air fare cost. Any increased amount will be specified in our offer terms. The final statement of account will be sent to you 12 weeks before departure. The balance of the cost of your arrangements must be received by us not less than 10 weeks prior to departure.

2. ITEMS INCLUDED IN THE PRICE OF YOUR TOUR

- Accommodation as described in our provisional booking letter to you (see clause 5 Accommodation).
- Meals as indicated in our provisional booking letter to you (see clause 6 Meals).
- Air or coach travel as specified including all security charges and taxes but excluding departure taxes only payable locally.
- UK air passenger duty on air tours.
- All foreign air taxes that can be prepaid.
- Transfers from arrival airport to accommodation and return.
- Excursion arrangements as outlined in our provisional booking letter to you (see clause 7 Excursions).
- Insurance cover (see clause 8 Insurance).
- Generic free supervisory places. Please refer to our brochure or offer letter.
- VAT at current rates where applicable.
- Concessions as detailed in clause 13.

3. NOT INCLUDED IN THE PRICE OF YOUR TOUR

- Meals en route, unless specifically stated.
- Entrance fees, boat trips, guides etc unless specifically stated.
- Drinks with meals, other than breakfast.
- The cost of a full passport / collective passport, as required by the country to be visited (see clause 10 Passports).

- The cost of visas and immigration taxes. See clause 11 Visas.
- Departure taxes which can only be paid locally.
- Transfers for excursions unless specifically included.
- Gratuities or gifts for guides etc unless specifically included.
- Music instrument insurance (Music tours only)
- Production of concert programmes (Music tours only)

4. GROUP SIZE

The minimum number for which we quote tour prices is indicated on the price pages for each country/region, or in our provisional booking letter to you. We can quote prices for smaller groups.

5. ACCOMMODATION

We are very proud of the accommodation we provide for our groups, having built up a detailed understanding of the requirements of school groups. We have carefully selected accommodation with these requirements in mind, through close working partnerships with hoteliers, accommodation providers and our agents. We describe in our brochures either specific accommodation which is frequently used, or the standards and category of accommodation used. Additional hotels and centres not named in the brochure but of a similar standard may also be offered. In all cases, accurate and honest NST accommodation descriptions are provided.

Adults on free places: are generally accommodated in twin bedded rooms (with the exception of some youth hostels and youth centres where multi bedded rooms may be provided, please refer to the specific accommodation room breakdown for details). Subject to availability, single rooms are provided free of charge if the male/female composition of the accompanying staff makes them absolutely necessary (with the exception of long haul destinations: USA, Canada, Iceland, Mexico, Egypt, India and China). All single room preference requests incur a supplement, which is detailed in our provisional booking offer letter.

Additional paying adults: will generally be accommodated in twin bedded rooms and pay a per night supplement (minimum £5 per night added to the basic student tour price, (with the exception of long haul destinations and some European cities - please refer to your quotation or provisional booking letter for precise details)). Subject to availability, single rooms are provided free of charge if the male/female composition of the accompanying staff makes them absolutely necessary (with the exception of long haul destinations: USA, Canada, Iceland, Mexico, Egypt, India and China). All single room preference requests incur a supplement, which is detailed in our provisional booking offer letter.

The total number of adults must not exceed 20% of the group size or additional charges may apply to the whole group.

Important note: in certain USA hotels, some students may be required to share double/king beds, this will be advised and agreed at time of booking. This is clearly stated in the accommodation description. In all youth centres and hostels the students are accommodated in single or bunk beds.

6. MEALS

The standard meal basis of tours is quoted in our provisional booking letter to you. Extra meals can be booked where required. Where full board is indicated a packed lunch is normally provided. Many establishments will charge extra for a hot lunch. Not all establishments can provide hot lunches.

7. EXCURSIONS

The provision of excursions varies from tour to tour. All excursions and services organised by us on your behalf and included in the price of your arrangements will be detailed in your itinerary.

a. DESTINATION INFORMATION

Specially prepared information is available for our most popular destinations. This gives a comprehensive summary of all the visits available to groups and provides additional general information.

b. NON STANDARD VISITS

Most visits requested can be booked by NST. Should a large amount of research be required for non-standard visits, we reserve the right to levy an additional charge. You will be notified of the amount required prior to the visits being researched. Where we agree to organise study visits on your behalf which are dependent on the goodwill of organisations or individuals, we are unable to guarantee these arrangements. As these providers are not our suppliers and we do not have contracts with them for the supply of these services, they may choose to withdraw any offered facilities at any time and this is outside our control. In these circumstances we reserve the right to substitute alternative arrangements to those originally requested. Any such change will not be a significant change or cancellation for the purposes of clause 7 of our Booking Conditions.

c. PREPAID THEATRE VISITS

Please note that prepaid theatre tickets are non-refundable.

d. CONCERTS (MUSIC TOURS ONLY)

All concerts organised by us on your behalf and included in the price of your arrangements will be detailed in your itinerary.

Where we agree to organise and publicise concerts on your behalf we cannot guarantee concert arrangements requested for particular venues or on particular dates. This is because we are dependent on the goodwill of the individuals that agree to provide facilities for these concerts. Because these providers are not our suppliers and we do not have contracts with them for the supply of their services, they may choose to withdraw any offered facilities at any time and this is outside our control. In these circumstances we reserve the right to substitute alternative concert arrangements to those requested. For

certain groups concerts may be organised outdoors and in the event of bad weather these concerts may have to be cancelled. In this event we will supply you with ideas for alternative activities or excursions.

e. EXCHANGE PROGRAMME TOURS

We have no control over the organisation or operation of any of the French schools in our, 'French Exchange with No Home Stays Programme'. We only undertake as part of our contract with you to arrange for your school to link up with the French school. The French school may change their plans or cancel before or after your departure due to reasons that are outside our control, for example bad weather, teacher illness or other unforeseen circumstances. If the exchange part of your programme is significantly changed or cancelled due to any reasons outside of our control you will not be entitled to change or cancel your arrangements with us without paying our normal charges. Furthermore, the options or compensation set out in our Booking Conditions will not be available to you. We will however endeavour to help you find another similar school or an event for your group to take part in or attend. If these arrangements are more expensive you will be responsible for paying the increased cost.

f. ADVICE FOR EXCURSIONS AND VISITS

As described in our brochure, we operate a Safety Management System which is consistent with industry best practice and is externally audited every year by a suitably qualified independent organisation. Whilst it is not practical to inspect all visits and excursions, we will use reasonable endeavours to evaluate the level of risk to our groups and, where appropriate, bring to the attention of our group leaders any advice that we consider is necessary to help them make informed decisions and manage their own responsibilities for the safety of their group. Additionally, the DfE, Local Authorities and, in some cases individual schools issue guidance on all aspects of school trips and outside activities including planning, risk assessment, organisation and supervision. If you are in any doubt, you can and should always seek specific advice in advance from your employer, Local Authority or the DfE.

8. INSURANCE

INSURANCE SUMMARY (Non-UK Tours)

NST Travel Group Limited act as an appointed representative for Fogg Travel Insurance Services Limited. The following insurance cover is provided for every tour participant and is included in the tour price. Full details of cover will be sent to Group Organisers. Please note that insurance cover is put in place on the day we confirm your booking.

- Cancellation and Curtailment: Up to £5,000
- Personal Possessions: Up to £1,500 (single article limit up to £250, valuables up to £250, passport/delayed possessions up to £100)
- Personal Money: Each participant up to £200, money held by leaders £500, emergency funds £500
- Emergency Medical Expenses: Up to £5,000,000 (Nil in the UK)
- Personal Liability: Up to £1,000,000
- Organiser's Liability: Up to £5,000,000
- Personal Accident: Up to £25,000 (lower limit for under 16s, no cover for 75s and over)
- Legal Advice and Expenses: Up to £25,000
- Delayed Departure: Up to £100
- Abandonment: Up to £5,000
- Additional Travel Expenses: Up to £100
- Missed Departure or Connection: Up to £500

BASIC INSURANCE SUMMARY (UK Tours)

The insurance cover automatically included in your UK tour is as follows:

- Cancellation and Curtailment: Up to £5,000 or in the event of curtailment, the appropriate proportion of the tour costs.
- Personal Liability: Up to £1,000,000
- Organiser's Liability: Up to £5,000,000
- Legal Expenses: Up to £25,000

Please note there are excesses for some sections of cover. You can view a full copy of our insurance policy and key facts documents on our website which highlights benefits and cover provided. If you do not have access to a computer, please phone us and we will forward a copy of the documents to you prior to booking. Please note, it is important that all members of your party have details of the insurance policy prior to booking.

9. SEAT BELTS ON COACHES

All UK coaches will be fitted with seat belts. In the event of a breakdown any replacement coach from the UK will be fitted with seat belts. However, due to different legislation in countries outside the UK, this may not be possible if a non-UK coach is supplied.

10. PASSPORTS

NST recommend that groups do not use a collective passport. Collective passports (available to British nationals only) for persons under the age of 18 are not accepted by all countries or airlines. It is the Group Organiser's responsibility to check whether collective passports are acceptable. The Group Organiser will be responsible for obtaining a collective passport. Please note that British Citizens not on the collective passport must hold a full 10 year British passport. Identity cards are also necessary in many countries for students travelling on a collective passport. If a student is aged 16 or over and hasn't yet got a passport, our recommendation is that you should apply for one at least 10 weeks prior to departure, longer if a visa is required. Further information can be obtained from the UK Passport Service Advice line on 0870 521 0410 or website at www.passport.gov.uk.

11. VISAS

Non-British Citizens may require visas/transit visas, for which the individual is responsible and must apply for themselves. The cost of the visa is not included in tour prices. NST will provide the necessary advice to enable

groups to obtain visas. We recommend that all visa requirements are completed at least 2 months prior to departure. Please note that we cannot accept liability if you or any member of your group is refused a visa through no fault of ours. The inability to travel due to incomplete visa requirements is not covered by insurance. Remember, visa requirements may change and you must check the up to date position in good time before departure.

12. INSPECTION/PREVIEW VISITS*

In order to provide further peace of mind for your school visit, we offer 2 nights bed and breakfast accommodation for 2 people in a twin room free of charge at, or near to, your booked accommodation. This enables you to plan your visit and answer any queries on your own risk assessments. Please contact us for further details and eligibility.

13. CONCESSIONS

To ensure adequate supervision, NST offers generous free places for staff accompanying a group. Please refer to our brochure or offer letter for further details. The following further concessions are available to groups of minimum 30 full paying persons. Persons travelling on these places do not count towards the free place allocation. Concessions apply to the basic tour prices only and not to any additional services i.e. paid excursions, supplements, entrance fees or theatre visits.

Infants Under 2 – price on application.
Children 2–18 – 50% of basic student tour price.
Spouse – 50% of basic student tour price.
AIR TOURS: 1 child or spouse concession permitted.
COACH TOURS: 2 child concessions and 1 spouse concession permitted.
Children and infants must share a room with their parent(s).
Concessions are not available on tours to China, Egypt, Iceland, India, Mexico, Russia or USA.

14. NOISE

It should be remembered that in many cities and towns accommodation may be situated in a busy area and therefore some noise is likely. Please bear this in mind when choosing your accommodation.

15. FOREIGN OFFICE ADVICE

Occasionally, the Foreign and Commonwealth Office finds it necessary to issue advice on the suitability of travel to certain destinations. Such advice can be found on the Foreign and Commonwealth Office's website at www.fco.gov.uk/knowbeforeyougo.

16. PUBLICATION DATE

These Booking Conditions and Important Notes were published in December 2011.

Prices, Information, Accuracy, Terms & Conditions

Prices shown in this brochure are valid until July 2012 and may be subject to change after this date. All prices and information shown in this brochure are subject to availability, can be withdrawn at any time without notice and are correct at time of going to print (March 2012). Whilst every effort is made to ensure the accuracy of information and prices at time of printing, regrettably errors and changes do occasionally occur. You must therefore ensure you check all details of your chosen arrangement including the price, with us at the time of booking. Entrance fees for some visits may be payable locally. Public transport charges are not included in the prices shown and must be paid locally. In some instances a booking fee may apply to services provided by NST.

Flight tours: Flight supplements may apply. The air holidays & flights shown are ATOL Protected by the Civil Aviation Authority. ATOL 3606.

Coach tours: Zone A - Beds, Berks, Bucks, East & West Sussex, Essex, Gtr London, Herts, Kent & Surrey. Zone B - Camb, Hants, Norfolk, Northants, Oxon, Suffolk, Warks, West Midlands, Wilts. Zone C - Derbyshire, Dorset, Gloucestershire, Herefordshire, Leicestershire, Lincs, Notts, Shropshire, Staffordshire, Worcestershire. Zone D - Cheshire, Cumbria, Devon, Lancashire, North Lincs, Somerset, Wirral, Yorkshire. Zone E - Cornwall, County Durham, Gwynedd, Flintshire, Monmouthshire, Northumberland, Pembrokeshire, Powys.

Early Booking Discount: £20 discount per paying person for long haul travel and £10 discount per paying person for European tours. Offer applicable for bookings made before 31/05/2012. To qualify for the saving all departures must be between 1st September 2012 and 30th September 2013 - a minimum stay of 1 night is required. Early booking discount is not applicable for travel to UK destinations, day trips, transport only and transport and accommodation only packages.

Large Group Discount: Only applicable to coach tours with a minimum of 42 paying passengers and air tours with a minimum of 40 paying passengers. Excludes tours to UK destinations; Music tours; or tours staying at the Château d'Eblinghem, St Omer.

Loyalty Reward: Loyalty Reward - tour discount of £5 per paying person for UK, European & long haul travel. Offer is available in the first consecutive year of travel onwards to the school or college taking the same subject based tour. A minimum stay of 3 nights is required for long haul travel and 1 night for UK & European travel.

nst the **experience** shows

No-one Goes Further to Bring Education to Life



Call 0845 671 0091
Email info@nstgroup.co.uk Visit nstgroup.co.uk



**NST, Discovery House, Brooklands Way,
Whitehills Business Park,
Blackpool, Lancashire, FY4 5LW**

